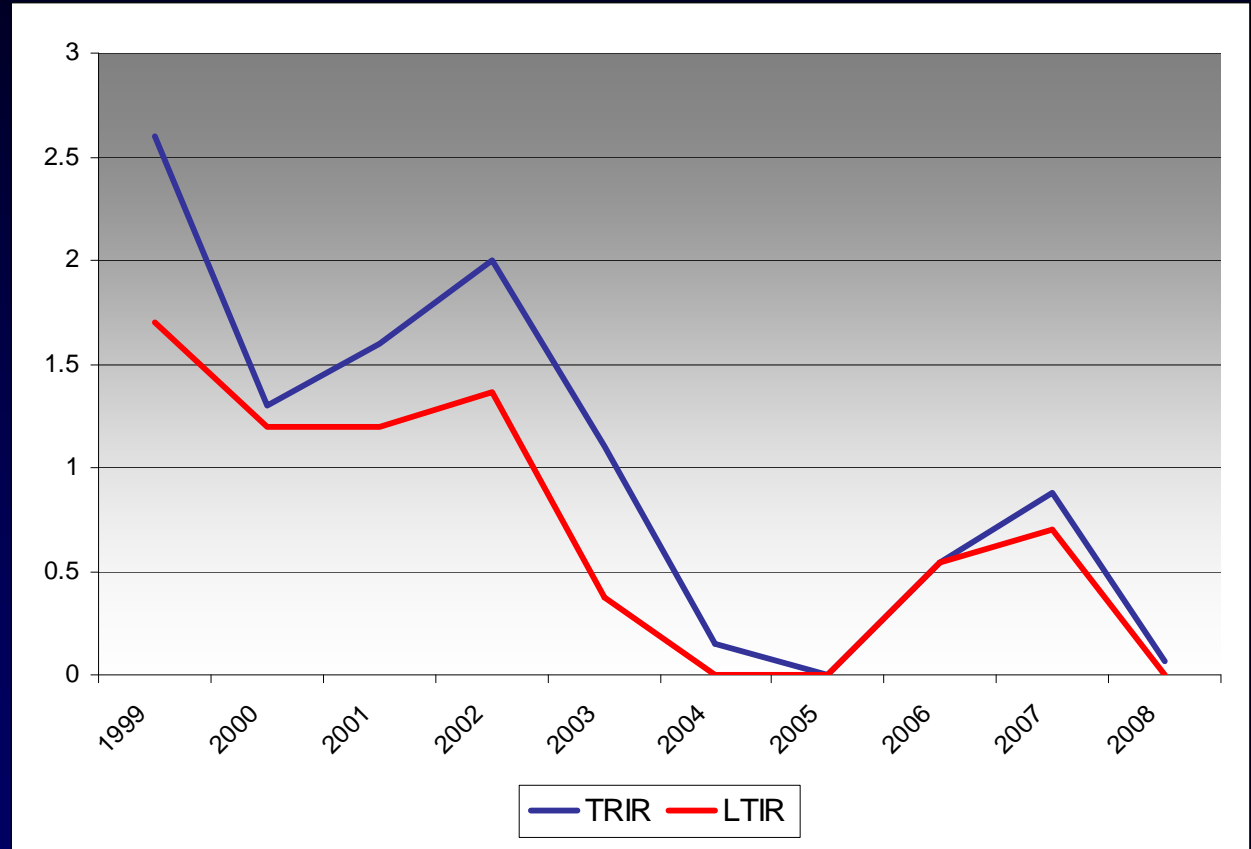


Data From a Refinery

YEAR	TRIR	LTIR
1999	2.6	1.7
2000	1.3	1.2
2001	1.6	1.2
2002	2	1.36
2003	1.1	0.37
2004	0.15	0
2005	0	0
2006	0.54	0.54
2007	0.88	0.7
2008	0.064	0 (YTD)



Training for Implementation began in December 2000.

Perceptions of the Safety Culture Improve after PBS/BBS Implementation.

Refinery Survey Reports	Oct 2000	Feb 2003	Oct 2008
➤ Management Support	44%	55%	67%
➤ Peer Support	31%	68%	77%
➤ Incident Investigation	25%	47%	61%
➤ Rules/Regulations	45%	67%	71%
➤ Training	55%	72%	79%
➤ Communication	32%	55%	65%
➤ Safety Committees	41%	63%	67%
➤ Safety Meetings	66%	79%	84%